

FAQs

Q How much do I need to spend in order to enter?

A Customers must spend £10 or more on any Shell fuel.

Q How do I enter?

A The customer must be a Shell Go+ member prior to transacting in order to enter and be opted into marketing comms. They will be entered into the prize draw automatically when they scan their Shell Go+ card, app or key fob with a qualifying transaction. Any participant who has opted out of communications when signing up to Shell Go+ will be automatically excluded from this promotion.

Q What are the prizes?

A There are 35,000 fuel rewards to be won over the campaign period, including £5, £10 and £20 rewards.

Q What are the promotion dates?

A The promotion starts on 8th September 2022 and runs to 4th January 2023.

Q How do I know if I've won?

A Prize draws will run on a weekly basis. Winners will receive an email if they have won. Shell Go+ members must be opted into marketing comms to receive an email notifying them if they have won.

Q I paid at the pump; will I still be entered?

A Pay at Pump customers with qualifying visits will automatically be entered into the prize draw for that week.

Q How many times can I enter the competition?

A Customers can enter 3 times a week. (Week begins on Thursday, 00.01 - Wednesday, 23.59)

Q Do B2B Commercial Fleet Card transactions qualify for the competition?

A Commercial Fleet Card customers are eligible to enter this competition.

Q Can I enter into marketing communications just for this promotion and opt out again later?

A Yes you can opt into and out of marketing communications at any time via your Shell Go+ app: tap on More / Settings / and toggle on the Email Notifications for Shell Go+.

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